

## Middleton Public Library Technology Plan

### Vision Statement

The Middleton Public Library Board of Trustees and the staff (hereafter MPL) are committed to providing state of the art technological service for all library users. Hardware, software, and bandwidth speed have all been upgraded in the 2013-2014 calendar year. It is an exciting time to plan and provide unique opportunities to expand access. This new technology plan allows the Middletown Public Library to build on its achievements.

Update hardware and software, provide increased numbers of devices for MPL patron use (FY2014-2016).

- Seek increased funding through grants for technology acquisitions and public classes (FY2014-2016).
- Provide quality instruction and support to MPL technology users (FY2014-2016).
- Develop staff capacity to act as coaches and teachers for patrons struggling with technology (FY2014-2016).

Update facilities to support access to information through technology (FY2014-2016).

- Building expansion, including space appropriately outfitted and arranged for patrons of all ages to use technology (FY2015).
- Furnishings to include collaborative tables and comfortable seating to encourage patrons to spend time in the library computer labs and work spaces (FY2015)

Research and develop library information technologies to meet customer needs and changing technology (FY2014-2016).

- Improve access to library materials and electronic resources by migrating records to the LYNX! Consortium ILS (FY2014-2015).
- Create technical service partnerships and contracts that allow MPL to successfully work with consortium libraries (FY2014-2015).
- Provide an integrated catalog that includes e-resources and physical library collections (FY2014-2015).
- Provide web access to and market LILI databases available through the Idaho Commission for Libraries (FY2014-2015).
- Develop staff capacity to maintain standard library cataloging and ILS management (FY2015-2016).

Develop systems to return web analytics from the website, catalog and social media tracking utilization (FY2015-2016).

- Improve patron experience by focusing improvements in high usage areas (FY2015-2016).
- Create data systems that support data based decision making (FY2015-2016).

Engage patrons by communicating and delivering library services and information through Internet sources (FY2014-2016).

- Review literature on libraries currently providing excellent service via websites, online catalogs and social media (FY2014).
- Create a social media plan (FY2014).
- Create and launch new and improved online services (2015-2016).